

## OUR MISSION IS TO PROVIDE A SAFE AND RELAXING EXPERIENCE

## YOUR WELLBEING IS IMPORTANT AND OUR PRIORITY

## **COVID-19 PROTOCOLS**

All our staff members are trained according to the GREECE, HEALTH FIRST protocols and have completed the course covering all the safety and prevention measures operated within the hotel.

We have placed spacing signs and instructions throughout the hotel and we kindly remind you to properly protect yourself by applying these hygiene measures and keep safe distances.

Sanitizing gels are available in the lobby, at all the lift doors, entrance to the breakfast room and in all rooms. Guests are reminded to use sanitizing gel upon entering the building and the breakfast room area.

Reception and breakfast room area will have doors and windows open to allow fresh air flow. A complete disinfection program is executed throughout the hotel and for each guest room after it is vacated.

All high touched surfaces and items in common areas are cleaned and disinfected every 60 minutes by our staff.

Restaurant tables and surfaces are disinfected after every use.

Every guest room will be properly ventilated with natural fresh air flow when vacated. All linens are washed at 70 °C and steam pressed at 180°C.

All non-essential items in the guest rooms have been removed but can be made available upon request.

Swimming pool access is controlled with the principle of 1 guest per 5m<sup>2</sup> water so that safe spacing can be maintained. Sun loungers at the pool are set 2m apart and are disinfected throughout the day.

The massage rooms in the spa are disinfected with hospital grade materials and single use bed covers are used.